CMS's Office
Divisional Railway Hospital Bhopal
Dt.25.10.2024

## (EOI)

#### **EXPRESSION OF INTEREST**

Chief Medical Superintendent/West Central Railway/Bhopal, on behalf of The President of India invites EXPRESSION OF INTEREST(EOI) from Multispecility private hospitals for only CGHS empanelled Hospital should include all facilities (like cardiology,neurology,nephrology, gastroenterology surgery, obsterics and gynecology,paediatrics,Eye,ENT alongwith CT & MRI) with in the premises of hospitals located in Bhopal for providing tertiary care and emergency treatment for

a period of 02 yrs for railway beneficiaries at CGHS rates only.

The interested Hospital may download the details from the website of <a href="https://wcr.indianrailways.gov.in">https://wcr.indianrailways.gov.in</a>.

For further queries contact office of Chief Med.Supdt./Divisional Rly. Hospital/ Nishatpura Bhopal. Telephone No.-7701092522

#### Time Line:

- 1.Issue of EXPRESSION OF INTEREST(EOI).- 25.10.2024
- 2. Venue CMS office Railway Hospital Nishatpura Bhopal.
- 3.Last Date of submission of proposal- 14.11.2024 time-13.00 hrs.
- 4.Date of Opening of the proposal-14.11.2024 time-15.30 hrs.

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# Minimum Eligibility Criteria

- 1. The Hospital must be CGHS Empanelled & located in Bhopal.
- 2. Multispecility Hospital should include all facilities like (cardiology,neurology,nephrology, gastroenterology surgery, obsteries and gynecology, paediatries, along with CT & MRI) with in the hospital itself.
- 3. The rates to be paid by Railway to the recognized Hospital as per CGHS rates/AIIMS rates(if CGHS rates is not available) or the hospitals tarrif which ever is lower, for payments all CGHS rules will be applicable.
- 4. Free ambulance services must be provided by the hospitals to the railway beneficiaries.
- 5. In case of CGHS empanelled multispecility hospital with bed strength>150 will be given priority.
- 6 .Recognition will be for a period of Two years.
- 7. Admission is to be done on priority in emergency and for referred cases.
- 8.To provide Adequate medical attention for serious patients.
- 9. The hospital should provide facilities round the clock.
- 10. The hospital who apply for in response to this EOI will be empanelled after scrutiny.
- 11. Procedure for recognition will be as per existing railway board guidelines.
- 12. Railway beneficiaries will be referred to empanelled Hospital with proper referral letter.

  No payment will be charged from them.
- 13. The hospital that are recommended for empanelment shall also have to furnish a Performance Bank Guarantee valid for a period of 30 months i.e 06 months beyond empanelment period. deposit-Rs.Ten Lakhs(Rs.10,00,000.00).
- 14. Empanelled hospital will be required to provide bank details for necessary transfer of bill amount electronically to the account.
- 15. Bills should be submitted as per MOU/in triplicate with original referral letter from railway hospital, photocopy of identity card/RELHS card of Railway beneficiaries, discharge summary, reports of investigations, original packets/bill of implants documents showing visits of Doctors etc. Summary of bill on monthly basis should also be enclosed. Any extra procedures, medicines- need special permission. Such original permission letter from .SubRailway Hospital/ West Central Railway /Bhopal should be attached with the bill.
- 16. Chief Medical Superindent /Divisional Railway hospital/ Bhopal reserves the right to visit the hospital at any time to ascertain their compliance with the requirements of Railway.
- 17 .Chief Medical Superintendent/ Divisional Railway Hospital/ Bhopal, reserves the right to accept / reject any application/ to reject all the application at anytime, without assigning any reason.
- 18.If any empanelled hospital is found involved in any wrong doing or over charging etc, then the concerned Hospital would be suspended/removed from Railway panel and would be black listed for specified period for future empanelment with Railway.
- 19 .Exit from the panel.-The rates fixed by the CGHS shall continue to hold good unless revised by CGHS. In case the notified rates are not acceptable to the empanelled hospital or for any other reason- the hospital no longer wishes to continue on the list under Railway it can apply for exclusion from the Panel by giving one month notice.
- 20.Empanelled hospital should notify one nodal officer/ executive for Railway beneficiaries, who can be contacted by Railway administration in case of any requirement.

ACMS(Admn)/BPI

# APPLICATION AND DOCUMENTS FOR EMPANELMENT OF HOSPITAL.

1. Area of the city where Hospital is located
2. Name of the hospital
3. Address of the Hospital
4. Telephone NoEmail ID
5.Distance from: Divl.Railway Hospital/BhopalKms.
6.Name with details of nodal person for contact-
7. We agree to provide services on bill system of payment
8.Our Hospital offers to provide free ambulance sevices (yes/no)
9.We enclose a complete tariff chart of our hospital comparing with CGHS Rates as per Annexure-
10.We enclose the in house human resources/specializations which are available with our hospital as
per Annexure-
11. The infrastructural facilities of our hospital is also enclosed ar per Annexure-
12. Type of Hospital – Govt/PSU/Trust/Private or any other
13. Accreditation-NABH/NON NABH
14.Details of empanelment with other government establishment/organization and PSU
[CGHS/ESI/ECHS etc]
15. Documents supporting Empanelment and Accreditation
16. We agree to provide own service CGHS rates/AIIMS rates if not listed in CGHS
17. Rate list of the hospital which are not covered under CGHS rate list and the percentage of
discount the hospital is willing to offer on these items for railway beneficiaries
18. Any Other discount [Medicine/Consumables etc]
19. We agree to on-site inspection for evaluation before empanelment.
20. All documents are to be signed and stamped by the authorized signatory on all pages.
We hope our organization will be considered for tie-up with Sub.Divisional Railway Hospital
Itarsi W.C.Rly. for providing services to the railway beneficiaries.
Signature/ Authorized signatory
Signature/ Authorized signatory(Name)
Address F mail ID
Phone noE main toE

### **CERTFICATE OF UNDERTAKING**

- 1. It is certified that the particulars given in offer letter are correct & minimum eligibility criteria are satisfied.
- 2. That the hospital shall not charge higher than the CGHS notified rates or the rates agreed to.
- 3. That any information is found to be untrue, hospital would be liable for derecognition by Railway. The Hospital will be liable to pay compensation for any financial loss caused to Railway, physical and or mental injuries caused to its beneficiaries.
- 4. That the hospital has the capability to submit bills and medical records both in soft and hard format.
- 5. That no investigation by Central Govt/State Govt. or any statuary investigating agency is pending or contemplated against the Hospital.
- 6. Agree for the terms & conditions prescribed in the application document.

(SIGNATURE OF APPLICANT OR AUTHORISED AGENT WITH SEAL)

#### Annexure- B

Copies of following documents (wherever applicable) are to be submitted along with application.

- 1) Copy of legal status, place of registration & principal place of business of the hospital.
- 2) A copy of partnership deed /memorandum and articles of association if any.
- 3) Copy of Empanelment CGHS-NABH/NON-NABH/ESI/ECHS.
- 4) List of facilities available with the hospital.
- 5) Copy of compliance with statutory requirements including that of waste management.

(SIGNATURE OF APPLICANT OR AUTHORISED AGENTW ITH SEAL)